



What to Bring?

___ Windows PC or Apple Macintosh Computer

Please visit www.heidelberg.edu/technology (Student Resources) for recommendations.

___ Microsoft Office (v. 2010 for PC, v. 2011 for Mac)

Available at the University Bookstore for both Windows & Mac for \$25. Must present your University ID.

___ Anti Virus program for your computer

Symantec Endpoint Protection is offered at no additional charge at www.heidelberg.edu/technology (Student Resources.)

___ Cat-5 Network Cable (We do not support personal wireless routers)

We recommend a 20' cable. Available at the University Bookstore & elsewhere for \$10—\$15. Cat-6 cable will also work. Some residence halls offer wireless access. For an up to date list, go to www.heidelberg.edu/technology (Student Resources > Connecting to Resnet.)

___ Wired Switch

Recommended if you are bringing a game console, Blu-ray player, or additional network devices to campus. \$30—\$45

___ Recovery Discs for your Computer

Be sure to bring the discs that came with your computer, just in case!

___ Power Strip / Surge Suppressor

To allow multiple devices to be plugged in simultaneously.

Registering your Network Devices.

If you are bringing your Xbox, PS3 or Wii (may require USB Enabled LAN Adapter) to campus, you will be able to plug it in and it should work. If you are bringing a network Blu-Ray player, Roku, or other network device, please visit www.heidelberg.edu/technology (Student Resources) for more information.



User IDs and Passwords.

There are two usernames and passwords to remember:

- 1) **OASIS2 ID and PIN.**
- 2) **Heidelberg NetID and password.**

See www.heidelberg.edu/technology for more information.

Campus Computer Labs.

Public computer labs are available in Bareis Hall and Beeghly Library. Computers in these labs offer black & white laser printing, scanning, DVD / CD burning, and a wide array of software packages. The majority of lab computers run Microsoft Windows; several Macs are also available. There are also special purpose computer labs in Pfeiderer Hall, Aigler Alumni Building, and Brenemann Music Hall.

Getting Help.

CNIT offers a staffed helpdesk to assist you with your computer needs. Services are available in person, via email, over the phone, or via our website.

Helpdesk: Bareis Hall 309

Email: helpdesk@heidelberg.edu

Walk-in Hours: 8 am—4:30 pm M-F

Web: www.heidelberg.edu/helpdesk

Phone: 419-448-2088

cnit When You Arrive: Getting Connected

the power of information.



1

You will need:



Network Cable

Ethernet jack
on your
computer

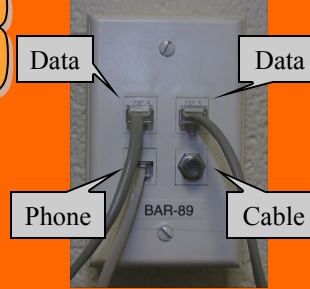


2

Unpack and assemble
your computer or laptop



3



Connect the Ethernet
cable from the computer to
one of the data wall jacks.



4

When you open your
web browser you will be
directed to Heidelberg's
Cisco NAC login page.



Enter your Heidelberg Net-
ID (i.e. jsmith) and pass-
word and click "Login"

5

You will now be
instructed to download and
install the Cisco NAC Agent
on your computer.

Launch Cisco NAC Windows Agent 4.7.2.10

Click 'Yes' or 'Install' on any
security warning message you
see. (Windows Only)



6

The Cisco NAC Agent
will pop up on your screen.
Enter your Heidelberg NetID
and password and click
"Login" once again.



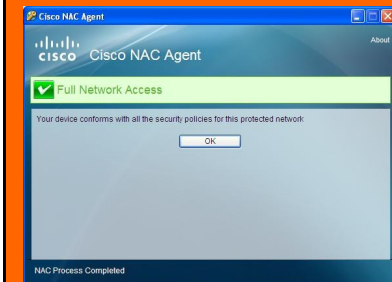
7

Your computer must
pass several tests to be
granted access on
Heidelberg's network.
(Windows Only)

- ✓ Anti-Virus Program Installed
- ✓ Anti-Virus Program Up-to-Date (current definitions)
- ✓ All "Important" Windows Updates
- ✓ Downloaded and Installed Malwarebytes' Anti-Malware Installed

8

Once your computer has
passed the required software
checks your computer will
be granted access onto the
campus ResNet.





To prepare your **Windows computer** for connection to the campus network:

- 1) You must have an up to date Anti Virus program installed on your computer.
Symantec Endpoint Protection is offered to all students at no additional cost. This can be found at: www.heidelberg.edu/technology (Student Resources > AntiVirus / AntiSpyware Software). Symantec Endpoint is configured to work on and off campus and it will automatically update if it is connected to the network.
- 2) You must have all of your *Windows Updates* installed.
Windows Updates are freely available on all Windows based computers. These updates typically download and install automatically, but if you need to check manually, you can click Start > All Programs > Windows Update and click 'check for updates.'
- 3) You must have *Malwarebytes Anti-Malware* installed.
Malwarebytes Anti-Malware is a free program offered by Malwarebytes Corporation. This program is extremely effective at removing malware and spyware from your computer. This can be found at: www.malwarebytes.org/products/malwarebytes_free

To prepare your **Macintosh computer** for connection to the campus network, make certain MAC OS X is up to date by clicking Apple > Software Updates and installing any updates that are suggested. Although a Mac Anti Virus solution is not required for connection to our network, *Symantec Endpoint Protection* is available for Mac upon request.

Note: So that you may get connected as quickly as possible, we recommend that you prepare your computer following the above steps before you arrive on campus.

When you connect for the first time on campus, Cisco NAC agent will be installed on your computer and it will analyze your system, making sure it meets these requirements. It will also assist you if you do not meet these requirements.



User IDs and Passwords: Your Keys to Campus Computing



Two (2) accounts provide you with access to various computing resources on campus. You are ultimately responsible for the security of these accounts: do not share your credentials with anyone!

OASIS2

Account ID: 9 digits (*i.e.* 00XXXXXXX, on your photo id)
Secured by: PIN

With **OASIS2** access (<http://oasis2.heidelberg.edu>), you can

- View your grades and academic history
- Register for classes
- Change your address on file
- Manage your academic plan (“DegreeWorks”)
- Take your math placement exam
- Register your vehicle
- *Etc.*

Use OASIS2 to find and initially activate your NetID,
and to change your NetID password in the future.

NetID

Account ID: Up to 8 characters (*e.g.* *jsmith*)
Secured by: Password (set it using OASIS2; see info at left)

With your Heidelberg NetID credentials, you can

- Access **BergApps**, Powered by Google (<http://gmail.heidelberg.edu>)
 - Email (*e.g.* *jsmith1@heidelberg.edu*)
 - Calendaring
 - “Docs & Spreadsheets”
 - Voice & video chat
 - Much, much more
- Authenticate in our campus computing labs
 - **Print** using our lab printers (“PaperCut”)
 - Access your Windows account and M: drive
- Log into **ResNet**
 - Access the network in your residence hall room and in our wireless locations (“Cisco NAC”)
- Utilize **Moodle** (<http://moodle.heidelberg.edu>)
 - Learning management system/online resources for individual classes