

July 31, 2020

Dear Undergraduate Heidelberg Students and Families,

Heidelberg University announced on May 29 our intent to fully reopen our campus for classes and activities for the Fall 2020 semester. We followed that up with an announcement July 2 about our detailed plans to safely reopen the campus. Our planning to establish a healthy environment for everyone is ongoing; however, we recognize and understand that some students and families still may have concerns about returning to campus. Yesterday, we announced the *Heidelberg COVID-19 Campus Mass Testing Protocol*. Through this initiative, we will conduct COVID-19 screenings of all students, faculty and staff, allowing us to effectively monitor and manage any potential cases should they arise on campus.

Ultimately, our priority has always been the health and safety of our students, faculty and staff, and visitors to campus. Because of the current spike in the spread of COVID-19 in Ohio and largely across the country, we have adjusted our options for those who may still have some apprehension about returning to campus. As of today, Heidelberg is offering two options for taking classes for the upcoming Fall 2020 semester:

OPTION 1 - Residential Learning: You choose to enroll on campus. You take your courses, live, eat, and engage in activities on campus. Your Heidelberg classes will be seated in-person to the greatest extent possible. Courses run continuously from August 24-November 20 with no fall break or long weekends. All course work after Thanksgiving will be completed remotely and the semester ends on December 17. The published cost of full residential attendance this year is tuition (\$31,700 or \$15,850 per semester), room and board (\$10,900), and fees (\$600). Financial aid packages are applied to the tuition charge.

OPTION 2 - Remote Learning: You choose to enroll online only. You take your courses, live, eat, and engage in activities remotely at home or wherever you live. Your classes are all delivered online, however, not all Heidelberg classes are offered online. The total cost of remote online learning tuition is (\$26,945 or \$13,472.50 per semester) this year. There are no charges for room, board, or fees. Financial aid packages are applied to this tuition charge.

We believe these options afford you and your family flexibility and the opportunity to make a personal decision that's best for you and your level of comfort about reporting to campus under the current conditions of COVID-19.

Additionally, we are confident this approach strikes the right balance between our commitment to safeguard the health and safety of our campus community while still enabling you to begin or continue your Heidelberg education at a level of excellence you expect and deserve.



ALL STUDENTS MUST CHOOSE OPTION 1 OR OPTION 2.

- Please note, the option you begin the semester is locked for the duration of the semester.
- · If you choose Option 1 Residential Learning, you don't need to do anything.
- If you choose Option 2 Remote Learning, you must complete this <u>form</u> by <u>Wednesday</u>, <u>August 12, 2020</u>.

Here are a few questions and answers that may help guide your decision.

Q: With Option 1 – Residential Learning, will all classes be held in-person? Could some be online?

A: The Division of Academic Affairs has worked with the faculty this summer to finalize different options for delivering your courses this academic year. Courses will be delivered via several different modalities: some seated face-to-face, some hybrid face-to-face/online, and some completely online.

Q: With Option 2 – Remote Learning, will all classes be available remotely?

A: While most classes will have a remote option, there will be some only available in-person. Students will have to take this into consideration when choosing Option 1 or Option 2. If you choose Option 2 and study entirely online, please consult your academic advisor to determine how best to manage your course of study to plan for in-person courses in a later term.

Q: How can I find out what classes are NOT offered remotely?

A: All classes not available with a remote option are listed <u>here</u>.

Q: What if I decide on Option 2 – Remote Learning, but some of my classes aren't available online?

A: You will need to have a discussion with your academic advisor as soon as possible to weigh your options and determine what's best for your own course of study.

Q: How does my decision affect my financial aid?

A: Heidelberg will recalculate financial aid packages based on a 15% tuition discount and incorporate no charges for room, board, or fees for students who choose Option 2 – Remote Learning.

Q: How much will I pay if I choose Option 2?

A: A number of factors play into your total tuition cost. You can use this <u>chart</u> to help you determine what you will pay for Option 2 - Remote Learning.

Q: Will my choice apply to the both Fall 2020 semester and the Spring 2021 semester?

A: At this point in time, we are considering the Fall 2020 semester only.



Q: If I choose Option 2, will I be able to return to campus (Option 1) in the spring to play sports?

A. Yes, you can. You should notify your coach about your plans.

Q: When do I have to let Heidelberg know what my decision is and how do I do that?

A: If you are choosing Option 1 - Residential Learning, you are registered for classes and have your residence hall room assignment. you don't need to do anything. If you are choosing Option 2 - Remote Learning, you will need to let Heidelberg know by <u>Wednesday, August 12, 2020</u> by completing this form.

Q: If I have questions or need help with my decision, who should I contact?

A: Heidelberg is ready to help! If you have a question about your classes, contact the Owen Center for Teaching and Learning (owen-center@heidelberg.edu). If you have a question about your financial aid, contact the Financial Aid Office (financial-aid@heidelberg.edu). If you have a question about on-campus housing, contact the Office of Residence Life (reslife@heidelberg.edu).

Q: Does this impact the Four-Year Graduation Guarantee?

A: It might. The Four-Year Graduation Guarantee remains in place. You will need to work with your academic advisor to design and complete your academic plan accordingly. However, choosing Option 2 may disrupt degree progression if required courses are not available remotely.

Q: If I choose Option 1 and the pandemic forces us all to move to remote learning again, will I get a tuition refund?

A: If the University is forced to move to entirely remote learning during the fall term, room and board will be refunded or credited on a prorated basis in accordance with the University refund policy. Tuition will be prorated for the term in accordance with the University refund policy.

Finally, as you consider what your fall semester will look like, please remember that the situation is fluid and changing rapidly. There are many, many factors to weigh as we hope and plan to "reawaken" our campus and welcome you back in a few weeks. We will continue to communicate with you to the best of our ability and we look forward to seeing you in the fall.

Sincerely,

Tony Bourne, Ph.D. Vice President for Enrollment Management & Marketing

Bryan D. Smith, Ph.D. Interim Vice President for Academic Affairs & Provost