



Monday, March 23, 2020

Dear Students,

Heidelberg University is providing an update to our previous announcement on March 16 regarding room and meal plan (board) refunds for the 2020 Spring Semester. This is not a federal or state mandate; however, Heidelberg is making this decision to provide some financial relief for our families. We continue to seek guidance from Governor Mike DeWine, the Centers for Disease Control and Prevention, the Ohio Department of Health, and our local Seneca County Health District during this very fluid time in making these decisions.

Heidelberg will provide a pro-rated refund for room and meal plans (board) from March 22 through May 17, 2020, for all students who paid for room and meals (board) this Spring Semester 2020. All refunds will be completed electronically. **Your adjustment will be posted in your OASIS account on Thursday afternoon.**

Graduating seniors

Your outstanding balance will be refunded to your banking information in OASIS. We anticipate that we will begin to process these pro-rated room and meal plan (board) refunds beginning in April 2020.

Returning students

We are providing options for you, so you can decide what is best for your individual situation. You will have three choices for your refund:

- Apply it to your Fall Semester 2020
- Have it refunded to your bank account
- Split the refund between your Fall Semester 2020 and your bank account

We will send out another email to all students on Thursday when the balances are posted in OASIS, along with more information about how you can evaluate your options and confirm your decision with the Business Office.

Sincerely,

Rob Huntington, President

Hoa Nguyen, Vice President for Administration and Business Affairs