



Thursday, March 26, 2020

Dear Students,

Your pro-rated refund for room and meal plans (board) from March 22 through May 17, 2020, has been posted in your OASIS account.

**Graduating seniors:** We anticipate that we will begin to process your pro-rated room and meal plan (board) refund beginning in April 2020. If there was an outstanding balance on your account, this refund was applied to that balance and the posted refund is the difference. Unused Berg Bucks are rolled into your refund. Please be sure to have your banking information established in your OASIS account.

**Returning students:** If you have a current payment plan for the Spring Semester, you must continue to make payments in accordance with the terms of the plan. Your pro-rated room and meal plan (board) refund is posted in OASIS. You can apply it to your account for the Fall Semester 2020, choose to have it refunded to your bank account, or you can split your refund -- requesting a self-determined portion to be applied to the Fall Semester while the remaining balance is refunded to your bank account. Unused Berg Bucks will be rolled over to the Fall Semester. Please be sure to have your banking information established in your OASIS account. Please [complete this form](#) to confirm which option you choose.

We encourage returning students to carry forward any credit for the following reasons:

- Due to the decision by the Trump Administration to waive interest on all federal student loans, carrying your credit forward will reduce the amount of loans you will need to borrow in the Fall Semester 2020.
- Students on payment plans may apply their full credit toward Fall Semester 2020 fees, reducing what they will owe.
- This credit may be applied toward summer school expenses if Heidelberg holds summer school.

Please understand that administrative delays in processing refunds may occur. We appreciate your patience as we work to best serve every student. Students with questions should contact the Business Office at [businessoffice@heidelberg.edu](mailto:businessoffice@heidelberg.edu).

The impact of these past few weeks and what lies ahead is causing strain on all of us, but we hope this adjustment will help provide a bit of relief for you and your family and ease your minds.

Sincerely,

Rob Huntington  
President

Hoa Nguyen  
Vice President for Administration and Business Affairs