

MASTER OF ARTS IN COUNSELING

HEIDELBERG UNIVERSITY

Summary – Alumni Survey Graduate Studies in Counseling

The following results were aggregated from an Alumni Survey sent in 2011.
This survey was sent to graduates from 2009-2011.

DEMOGRAPHICS

N = 20

Year the student started taking classes in the Mac Program.

Year	#	%
2001	1	5.88%
2002	0	0.00%
2003	0	0.00%
2004	1	5.88%
2005	2	11.76%
2006	0	0.00%
2007	1	5.88%
2008	6	35.29%
2009	5	29.41%
2010	0	0.00%
2011	1	5.88%
N=17		

Gender

	#	%
Male	2	11.76%
Female	15	88.24%
N=17		

Race/Ethnicity – Which of the following best describes you?

	#	%
White/Caucasian	16	94.12%
Spanish/Hispanic/Latino	0	0.00%
Black/African American	0	0.00%
Asian	0	0.00%
Pacific Islander	0	0.00%
Native American	0	0.00%
Other	1	5.88%
Prefer not to answer	0	0.00%
N=17		

Program Concentration

	#	%
School Counseling	9	52.94%
Community Mental Health	6	35.29%
Completed Coursework for School Counseling & Community Mental Health	2	11.76%
N=17		

SURVEY RESULTS

Overall, how satisfied are you with your experience in the MAC Program?

	#	%
1 = Very Dissatisfied	0	
2 = Dissatisfied	0	
3= Neither Satisfied nor Dissatisfied	1	5.0%
4 = Satisfied Dissatisfied	14	70.0%
5 = Very Satisfied	5	25.0
Average Rating = 4.20		
N =20		

Please tell us why you feel that way.

Answered: 14 Skipped: 8

<ul style="list-style-type: none"> It's satisfying to get a degree from a CREEP-accredited institution, yet I still feel incredibly overwhelmed and unprepared to be a school counselor. Hardly anything we learned in class can really be applied to the reality of day-to-day school counseling responsibilities.
<ul style="list-style-type: none"> The program covered the basics necessary for a successful career in counseling. It also allowed for exploration of specific interests, through research, discussions, and experiences
<ul style="list-style-type: none"> The faculty and staff genuinely care about their students. The rigor of the program however was a little disappointing at times.
<ul style="list-style-type: none"> I was able to graduate from a CACREP program, which is an indicator of a quality program. I was able to learn everything I will need in order to be a quality counselor. I have a good sense of what it means to be a counselor as counselor identify was explained and emphasized
<ul style="list-style-type: none"> Although I only returned for my School Counseling Licensure Endorsement, it has been a positive experience.
<ul style="list-style-type: none"> I don't feel that the program directly prepared me for a K-12 setting. However, in talking with friends/colleagues who have gone through school counseling programs at other schools, Heidelberg seems pretty similar. In other words, I don't think it's a Heidelberg-specific issue.
<ul style="list-style-type: none"> I feel that the education I've received in my school counseling program has prepared me for not only my internship, but also a career in the field of school counseling.
<ul style="list-style-type: none"> I found the program to be very valuable to my overall education and personal experience as an adult, student, and leader within a school.
<ul style="list-style-type: none"> I really feel as though I have accomplished something good. I believe I learned a great deal from the professors in the program and genuinely feel they are dedicated to their students.
<ul style="list-style-type: none"> I have been very impressed with the professionalism of faculty and staff overall; there were some classes when the instructor seemed to be struggling. I appreciate the diversity of views and approaches, the flexibility, and the high expectations. If the bar weren't set so high, I wouldn't feel near as impressed with myself :)
<ul style="list-style-type: none"> Even though, at times, I felt very overwhelmed at the amount of work involved in many of the courses and the expectations for excellence that was always present, I feel it pushed me to go beyond what I would have never believed possible.
<ul style="list-style-type: none"> I feel I learned a lot from the MAC program and very satisfied with the level of education I received. My one concern would be that my career class was not very satisfactory which was very clear during the comp exam process.
<ul style="list-style-type: none"> I feel I have had the opportunity to learn a lot and grow immensely as a person. It was definitely not an easy experience, and I am glad for that, as I feel I will be prepared to enter the workforce.
<ul style="list-style-type: none"> Good instructors, intense assignments and great students to share it all with

Now we would like your feedback on some specific aspects of your educational experience. Please rate how well you feel the MAC Program has prepared you to become a professional counselor. If an item does not apply to you, please select "N/A."

1. The MAC Program administrative assistant was courteous and helpful

	#	%
1 = Very Poorly Prepared	0	0.00%
2 = Poorly Prepared	0	0.00%
3 = Adequately Prepared	3	16.67%
4 = Well Prepared	5	27.78%
5 = Very Well Prepared	10	55.56%
Average Rating = 4.39		
N = 18		

2. Course scheduling suited my needs

	#	%
1 = Very Poorly Prepared	0	0.00%
2 = Poorly Prepared	0	0.00%
3 = Adequately Prepared	3	16.67%
4 = Well Prepared	9	50.00%
5 = Very Well Prepared	6	33.33%
Average Rating = 4.17		
N = 18		

3. The MAC faculty was responsive to my needs in the classroom

	#	%
1 = Very Poorly Prepared	0	0.00%
2 = Poorly Prepared	0	0.00%
3 = Adequately Prepared	4	22.22%
4 = Well Prepared	10	55.56%
5 = Very Well Prepared	4	22.22%
Average Rating = 4.00		
N = 18		

4. The MAC Faculty was responsive to my needs outside the classroom (advising, mentoring, etc.)

	#	%
1 = Very Poorly Prepared	0	0.00%
2 = Poorly Prepared	0	0.00%
3 = Adequately Prepared	4	22.22%
4 = Well Prepared	10	55.56%
5 = Very Well Prepared	4	22.22%
Average Rating = 4.00		
N = 18		

5. My interactions with faculty in the program

	#	%
1 = Very Poorly Prepared	0	0.00%
2 = Poorly Prepared	0	0.00%
3 = Adequately Prepared	2	11.76%

4 = Well Prepared	9	52.94%
5 = Very Well Prepared	6	35.29%
Average Rating = 4.24		
N = 17		

6. The advising I received from my advisor

	#	%
1 = Very Poorly Prepared	0	0.00%
2 = Poorly Prepared	1	5.56%
3 = Adequately Prepared	4	22.22%
4 = Well Prepared	7	38.89%
5 = Very Well Prepared	6	33.33%
Average Rating = 4.00		
N = 18		

7. The training I received in my field experience.

	#	%
1 = Very Poorly Prepared	0	0.00%
2 = Poorly Prepared	0	0.00%
3 = Adequately Prepared	0	0.00%
4 = Well Prepared	8	44.44%
5 = Very Well Prepared	10	55.56%
Average Rating = 4.56		
N = 18		

8. The Counseling Lab as part of my training experience

	#	%
1 = Very Poorly Prepared	0	0.00%
2 = Poorly Prepared	1	5.88%
3 = Adequately Prepared	1	5.88%
4 = Well Prepared	8	47.06%
5 = Very Well Prepared	7	41.18%
Average Rating = 4.24		
N = 17		

9. The classroom environment in support of my education

	#	%
1 = Very Poorly Prepared	0	0.00%
2 = Poorly Prepared	0	0.00%
3 = Adequately Prepared	2	11.11%
4 = Well Prepared	11	61.11%
5 = Very Well Prepared	5	27.78%
Average Rating = 4.17		
N = 18		

Is there anything else you'd like to tell us about how you rated our program in your level of preparation?

Answered: 5 Skipped: 17

I would like to see the internship classroom and lab experience include developing treatment plans, writing progress notes, and completing diagnostic assessments. Also, allow us to learn and practice advanced skills.
My contacts with faculty were a bit limited, but positive.
Needed more preparation in special ed. area (IEP, ETR, CD, SLD, etc.)
I am completing my second internship, and because of my preparation and access to excellent supervision on my site and on campus, I am very confident in working as a second counselor at my site (bringing the case load up to ASCA recommendations).
Overall, I feel that my expectations have been met throughout my educational experience.

Now please tell us your rating of the quality of the MAC program in the following areas.

1. The MAC Program administrative assistant was courteous and helpful

	#	%
1 = Unacceptable	0	0.00%
2 = Poor	0	0.00%
3 = Adequate	2	13.33%
4 = Very Good	6	40.00%
5 = Excellent	7	46.67%
Average Rating = 4.33		
N = 15		

2. Course scheduling suited my needs

	#	%
1 = Unacceptable	0	0.00%
2 = Poor	0	0.00%
3 = Adequate	2	14.29%
4 = Very Good	7	50.00%
5 = Excellent	5	35.71%
Average Rating = 4.21		
N = 14		

3. The MAC faculty was responsive to my needs in the classroom

	#	%
1 = Unacceptable	0	0.00%
2 = Poor	0	0.00%
3 = Adequate	2	14.29%
4 = Very Good	8	57.14%
5 = Excellent	4	28.57%
Average Rating = 4.14		
N = 14		

4. The MAC Faculty was responsive to my needs outside the classroom (advising, mentoring, etc.)

	#	%
1 = Unacceptable	0	0.00%
2 = Poor	0	0.00%

3 = Adequate	2	15.38%
4 = Very Good	7	53.85%
5 = Excellent	4	30.77%
Average Rating = 4.15		
N = 13		

5. My interactions with faculty in the program

	#	%
1 = Unacceptable	0	0.00%
2 = Poor	0	0.00%
3 = Adequate	2	15.38%
4 = Very Good	6	46.15%
5 = Excellent	5	38.46%
Average Rating = 4.23		
N = 13		

6. The advising I received from my advisor

	#	%
1 = Unacceptable	0	0.00%
2 = Poor	0	0.00%
3 = Adequate	4	30.77%
4 = Very Good	5	38.46%
5 = Excellent	4	30.77%
Average Rating = 4.00		
N = 13		

7. The training I received in my field experience

	#	%
1 = Unacceptable	0	0.00%
2 = Poor	1	7.69%
3 = Adequate	1	7.69%
4 = Very Good	2	15.38%
5 = Excellent	9	69.23%
Average Rating = 4.46		
N = 13		

Q6: If you could go back and start over in a program, would you choose the MAC at Heidelberg University? Why?

Answered: 15 Skipped: 7

Yes	No	Unsure	Didn't really Answer
10 (66.67%)	1 (6.67%)	2 (13.33%)	2 (13.33%)

Not sure. The physical location and cost were key factors in why I chose 'Berg over other programs. However, the faculty were mostly stand-offish and sometimes downright demeaning. I understand professionalism and that professors are not our friends. However, in other people I talked to in other counseling programs, the faculty seem to be much more supportive and uplifting and not so condescending.
Yes. evening classes, close to home, opportunity to do research in areas of interest
Yes. I was pleased to see the changes in the program since I was here for my Clinical Program.
Probably if I were to go back to a school counseling program. However, I'm not sure school counseling was the best program to go into given the job forecast and local district financial realities for the next 7-10 years.
Unsure. I am glad I completed the program but the commitment and time were a lot so I am unsure at this time if I would do it again.
Yes. It was close to home and my academic advisor was wonderful. She provided me with useful information, assistance and personal encouragement and strength to get through the program.
I enjoyed being a part of the MAC program at this university, however, it is definitely a rigorous program which takes a lot of dedication. I would recommend the program, but can't say I would do it again.
Yes, now that Heidelberg is accredited.
Yep. See my other comments.
Yes, I feel the experiences I have gained in the program have adequately prepared me for a future job. Also, CACREP accreditation is another positive of the program.
Yes. I like the small class sizes and individual attention by professors if required.
Yes I would because I felt I learned a lot at Heidelberg and am satisfied with where I am at.
Absolutely. Again, although it is not an easy program, it is designed to be difficult in order to adequately prepare us for the future, and I feel it has done a good job with that.
No, I would probably get a masters in social work since it is what many agencies require now due to Medicare billing
Yes. I have learned a lot about myself throughout the program as well as received a solid foundation for my future career in counseling.

Have you found employment in a counseling (or related) position?

	#	%
Yes	3	27.27%
No	6	54.55%
Other	0	0.00
N/A	2	18.18%
N=11		

Additional Comments

I have been employed at Ashland University as the Director of Community Service and Leadership Development. I feel that I use counseling-related skills daily in this job, especially small group counseling, conflict management, and academic advising skills with the students I work with.
No, I am planning on working as a school counselor wherever I am able to get a position. Also, I have been looking into positions at the collegiate level due to number of open positions.
I currently have not found employment, but have a couple interviews and more opportunities as I prepare for the license exam
Most places are not hiring right now and the ones that are seem to want independently licensed individuals.
Yes, I already work part time for Stein Hospice

My participation in professional organizations was:

	#	%
Active	6	37.50%
Minimal	8	50.00%
None	2	12.50%

N = 16

Have you taken your licensure exam?

	#	%
Yes (5 stated that they passed, the other 3 did not say)	8	53.33%
No	5	33.33%
Scheduled	1	6.67%
Other	1	6.67%
N = 15		

Do you plan to pursue other certifications?

	#	%
Yes	5	31.25%
No	3	18.75%
Undecided	8	50.00%
N = 16		

Which certifications do you plan to pursue? 3 Responses

I would like to pursue my supervisory credential.
Clinical
NCC

Have you joined or planned to join professional associations?

	#	%
Yes	11	73.33%
No	1	6.67%
Undecided	3	20.00%
N = 15		

Please tell us which professional associations. 4 Responses

OSCA, ASCA, and OACAC
Current ASCA member, intend to maintain membership
ACA (and , ASCA, OCA, OSCA,
American Counseling Association

Future educational plans?

	#	%
I am planning further graduate studies	3	30.00%
I plan to pursue a Ph.D. in Counselor Education	1	10.00%
I plan to study in another field	1	10.00%
N/A	5	50.00%
N=10		

If so, please tell us more about this.

PhD
Undecided
Undecided at this time.
Not sure. If I do a Ph.D., it will be in a few years. Have been in school for 18 straight years now so I am a bit burned out.

Please check your top five favorite courses – 16 Respondents

COU 597 Internship in School Counseling II	8	50.00%
COU 609 Diagnosis of Mental & Emotional Disorders	6	37.50%
COU 640 Counseling the Terminally Ill & Bereaved	5	31.25%
COU 596 Internship in School Counseling I	5	31.25%
COU 519 Organization and Administration of School Guidance	5	31.25%
COU 505 Techniques in Counseling	5	31.25%
COU 537 Social Foundations in Cross-Cultural Counseling	4	25.00%
COU 532 Professional Issues in Counseling: Legal and Ethical	4	25.00%
COU 521 Counseling Youth at Risk	4	25.00%
COU 518 Career Planning and Vocational Guidance	4	25.00%
COU 610 Psychopathology, Personality & Abnormal Behavior	3	18.75%
COU 510 Assessment and Appraisal	3	18.75%
COU 508 Group Processes in Counseling	3	18.75%
COU 640 Crisis Counseling	2	12.50%
COU 636 Marital & Family Counseling	2	12.50%
COU 620 Evaluation of Mental & Emotional Status	2	12.50%
COU 594 Practicum in School Counseling	2	12.50%
COU 582 Internship in Clinical Counseling II	2	12.50%
COU 503 Human Growth and Development	2	12.50%
COU 522 Counseling Children and Adolescents	2	12.50%
COU 512 Community Mental Health and Agency Counseling	1	6.25%
COU 506 Theories in Counseling	1	6.25%
COU 520 Elementary and Middle School Counseling	1	6.25%
COU 652 Training in Consultation	1	6.25%
COU 639 Psychopharmacology for Counselors	1	6.25%
COU 637 Chemical Dependency & Substance Abuse	1	6.25%
COU 581 Internship in Clinical Counseling I	1	6.25%
COU 509 Philosophy and History of Counseling	0	0.00%
COU 511 Applied Research and Quantitative Methods	0	0.00%
COU 580 Practicum in Clinical Counseling	0	0.00%
COU 640 Counseling and Human Sexuality	0	0.00%
COU 653 Clinical Supervision	0	0.00%
COU 509 Philosophy and History of Counseling	0	0.00%